

# *Bradlee's – the only way to move.*

Dear Customer

We thank you for your choice in selecting this Company as one which you consider suitable to quote for the removal of your possessions.

Bradlees Removals staff has the benefit of 27 years experience in the removal industry and as a result we are able to offer a competitive and reasonably priced removal.

If you receive a more competitive quote than ours , please give me a call.

We are always willing to negotiate ( within reason) to remain as competitive as we can be.

The best and most reassuring part is that you are going to be looked after by Brad himself .

He is our owner driver and runs a tight ship.

Our 4 permanent staff members are great , hard workers with pleasant dispositions.

We are here to assist you in any matter and should you wish to raise any queries after our consultant has viewed your effects please do not hesitate in contacting us.

In the event of you placing your removals with us; a sequence of events in the following order must take place to ensure that you are provided with the service you expect:

1. Please phone to determine the availability of dates and times.
2. At the same time advise us of your packing requirements.
3. A full delivery address is required and cell numbers of relevant people involved.
4. Should the costs be for company expenses we would require an official order stipulating the extent of involvement.
5. Please pay particular attention to the terms and conditions for both the quotation and payment.

During the period between accepting and moving, we will maintain contact with you and we normally phone the day before removal to confirm times and destination details.

It is always advisable to complete the packing of your boxes a few days before your removal to avoid packers and porters hindering one another in the course of moving. If you decide to do your own packing, please pack in secure boxes and ensure that these are adequately sealed. Please note that our insurance does not cover loss or damage to owner-packed cartons. Items such as refrigerators and freezers should be defrosted. Washing machines should have their drums secured and HiFi equipment dismantled. Unfortunately we cannot be responsible for this and if you have any queries about movement of appliances, please contact your consultant or any member of our operational staff who will give you the necessary advice. Removals undertaken locally are paid on a strict payment before removal basis, . Long distance removals are prepaid . This also avoids the responsibility of drivers carrying large sums of money.

Storage accounts are payable in advance and accounts must be settled prior to the delivery of goods from our store.

We trust we have enlightened you.

We wish you a pleasant and professional removal.

Yours faithfully,

Bradlees Removals  
BRAD BAILEY  
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bradlees@mweb.co.za

AND

LEE BAILEY  
0837772837